

## Interviewer Feedback Guide

CHAT Actor:	Participant:
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<i><b>Be Real</b></i>	<i><b>Be Open</b></i>	<i><b>Be Casual</b></i>	<i><b>Be Engaged</b></i>	<i><b>Be Prepared</b></i>
Did the interviewer use empathetic responses?	Did the interviewer maintain appropriate body language?	Did the interviewer greet the patient appropriately?	Did the Interviewer make appropriate eye contact?	Did the interviewer discuss confidentiality?
Did the interviewer maintain a flow in the conversation using bridge statements?	Did the interviewer ask non judgemental questions?	Did the interviewer use appropriate voice intonation/ volume and pace?	Did the interviewer respond to nonverbal cues, such as physical, facial, emotional?	Did the interviewer ask open ended questions?
Was the interviewer able to overcome any personal discomfort?	-----	Did the interviewer use clear understandable language?	Did the interviewer provide an appropriate closure or plan of action?	Did the interviewer mention all aspects of H.E.A.D.S.S assessment?
<b>Never</b> <input type="checkbox"/> <b>Sometimes</b> <input type="checkbox"/> <b>Always</b> <input type="checkbox"/>	<b>Never</b> <input type="checkbox"/> <b>Sometimes</b> <input type="checkbox"/> <b>Always</b> <input type="checkbox"/>	<b>Never</b> <input type="checkbox"/> <b>Sometimes</b> <input type="checkbox"/> <b>Always</b> <input type="checkbox"/>	<b>Never</b> <input type="checkbox"/> <b>Sometimes</b> <input type="checkbox"/> <b>Always</b> <input type="checkbox"/>	<b>Never</b> <input type="checkbox"/> <b>Sometimes</b> <input type="checkbox"/> <b>Always</b> <input type="checkbox"/>
<b>Notes:</b>				